

FAQs for USP—Transitioning from the Print/Flash drive format to the USP–NF Online format

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Transitioning from the Print/Flash drive format to the *USP–NF Online* format

1. What are the upcoming changes to the print and flash drive formats of USP43–NF38?

- The USP43–NF38 is the last edition that will be available in print or on a USB flash drive. Future supplements and editions – including the First and Second Supplements to USP43–NF38 – will not be printed or on flash drives. Starting with the First Supplement to USP43–NF38 that will be published on February 1, 2020, print and USB flash drive formats will not be available. Only the online format will contain all current *USP–NF* content.

2. Why is USP moving away from a printed version or USB (flash drive) version of the USP–NF publication?

- USP is making these changes to align with the needs and expectations of our stakeholders and enhance support for regulatory compliance. Frequent updates to online systems ensure access to the most current information. Unlike the printed book and USB flash drive, which cannot be updated, the *USP–NF Online* platform is updated monthly to reflect the latest compendial content changes, including Accelerated Revisions that are posted monthly, such as Errata, Revision Bulletins, Interim Revision Announcements, Pending monographs, and Harmonizations. In addition, the recent revision of General Notices emphasizes the goal of achieving a single source of official compendial content. These changes align with the transition to a fully electronic publishing model for USP publications and will also allow USP to target resources toward ongoing enhancements to the *USP–NF Online*.

3. I can keep the printed book or USB (although only supported by USP for two years) but the *USP–NF Online* subscription is a year-to-year purchase. At the end of the subscription, I do not have a copy of the publication I paid for, nor do I have access to that information unless I renew the subscription.

- USP is committed to ensuring customers' access to currently official content to support regulatory compliance. The printed book or USB cannot be updated while the *USP–NF Online* platform is updated monthly to reflect the latest compendial content changes, including Accelerated Revisions that are posted monthly, such as Errata, Revision Bulletins, Interim Revision Announcements, Pending monographs, and Harmonizations.

The elimination of a print product also enables USP to redirect its resources to provide customers faster and easier access to the latest compendial content with enhancements to features and tools for the online products.

4. I use the book to go back and view previous versions of documentary standards. How can I do that with the Online version?

- Access to older versions will remain available in the *USP–NF Online*.

5. What are the benefits of switching from the printed version of the book to the Online version?

- The online version provides the following benefits:
 - Access to the most up-to-date compendial content and considered the official format (see General Notices 2.1)
 - A redesigned search tool that operates like search tools on many popular websites, makes it easier to find exactly what you need
 - Simplified navigation and an intuitive interface reflect input from real-world users
 - Annotations explain the content of different sections, making it easier for new or infrequent users
 - Personalized bookmarks allow you to easily and efficiently return to any page through the “Viewing Activity” function
 - A customizable dashboard lets you get to frequently used information faster, making more efficient use of your time
 - Automatic notifications (e-mail alerts) of upcoming changes keep you informed about updates to key documents and tests
 - Multiple edition search capabilities eliminate the need to log out and change editions
 - The online version can be accessed anywhere you have an Internet connection

6. How do I reference or cite documentary standards within an electronic format?

- USP has created a [Referencing Guideline](#) to help your organization transition to referencing documentary standards within the new platform. The new *USP–NF Online* platform introduces a more document-centric model for the version control and presentation of our documentary standards. Click [here](#) for more information.

7. Since the print format and USB will be discontinued, starting with the First Supplement to USP43–NF38, how do I order the online version when I renew?

- If you or your company purchased a print edition or USB flash drive of the *USP42–NF37* last year, then you or the designated individual at your company should receive an email from USP providing instructions on how to purchase a *USP43–NF38* online subscription with the following steps:

Step #1. Review your quote number in the renewal email*.

- Your quote number reflects what you purchased last year. For example, if you purchased one (1) print subscription last year, by default your quote includes a one (1) year subscription to the *USP–NF Online* that includes 20 seats and one (1) complimentary five-volume print edition of the *USP43–NF38* (freight charges apply).
- *Renewal emails are sent to designated person(s) within a company.

Step #2. Go to the USP Store to make your purchase.

- Click [here](#) to access the USP Store.
- If you already have a USP Store login, please login and you will see your quote number.
 - Click on the cart icon.
 - Click on “Checkout”.

- If you do not have a USP Store login, please click [here](#) and follow the instructions. Then follow the instructions under #2.b
- If you need further assistance with your order, please contact the USP Customer Service Team:
 - United States and Canada: +1-301-881-0666 | (Toll Free) 1-800-227-8772
 - Select Europe: 00-800-4875-5555
 - Email: custsvc@usp.org
 - Fax: +1-301-816-8148

Step #3. Look for further communications from USP as we approach November 1, 2019 on how to create your Access Point account for access to the *USP–NF Online*.

8. Below are other examples of potential subscription orders:

- Example 1: If you purchased one (1) print subscription last year, by default your quote includes a one (1) year subscription to the *USP–NF Online* that includes 20 seats and one (1) complimentary five-volume print edition of the *USP43–NF38* (freight charges apply).
- Example 2: If you purchased two (2) print subscriptions last year, by default your quote includes a one (1) year subscription to the *USP–NF Online* that includes 40 seats and two (2) complimentary five-volume print editions of the *USP43–NF38* (freight charges apply).
- Example 3: If you purchased five (5) print subscriptions last year, by default your quote includes a one (1) year subscription to the *USP–NF Online* that includes 100 seats and five (5) complimentary five-volume print editions of the *USP43–NF38* (freight charges apply).
- Example 4: If you purchased one (1) print subscription and one (1) USB flash drive last year, by default your quote includes two separate items, one item that corresponds to a one (1) year subscription to the *USP–NF Online* that includes 20 seats and one (1) complimentary five-volume print edition of the *USP43–NF38* (freight charges apply) AND the second item that corresponds to a one (1) year subscription to the *USP–NF Online* that includes 20 seats and one (1) complimentary USB flash drive of the *USP43–NF38* (freight charges apply).